

SMARTLINKSM

THE SMART WAY TO GO



- **Convenient**
- **Discounted**
- **Secure**
- **Durable**

PATH SmartLink Fare Card

PATHSmartLinkCard.com



THE PORT AUTHORITY
OF NY & NJ

What is the SmartLinkSM Fare Card?

The SmartLink Card is a durable, plastic PATH fare card. It has an embedded computer chip that keeps track of the number of available prepaid Trips, as well as the number of days remaining on an Unlimited Pass. Trips and passes may be added to the SmartLink Card with any debit/ATM or credit card online at PATHSmartLinkCard.com, or with card or cash at any in-station PATH vending machine. SmartLink is intended for long-term use and does not expire. Quick, convenient, and secure – SmartLink is the smart way to go!

SmartLink users enjoy these benefits:

- **Convenience** – SmartLink is easy to use. A simple touch to the center of the SmartLink target at any turnstile is all it takes to get you through. Automatic Replenishment and other time-saving online account management features make SmartLink a great choice.
- **Lowest Fares** – Only SmartLink provides the best per-trip discount available.
- **Security** – With our free, optional SmartLink registration, unused Trips and days remaining on an Unlimited Pass will be replaced if the card is lost or stolen.
- **Durability** – SmartLink is designed to provide years of service.

The Senior SmartLink Card

Customers 65 years of age or older are eligible for the Senior SmartLink Card, which allows the user to pay the senior fare. A PATH Senior SmartLink Card application must be submitted and approved to obtain this card. Those unable to complete or access the online application at PATHSmartLinkCard.com may pick up an application from in-station brochure racks or from any Passenger Information Agent.

SmartLink Card Care

Smartlink is a designed for long-term use. However, bending, twisting or perforating the card can damage it and cause it to malfunction. We recommend storing the card in a specially designed SmartLink plastic holder. A holder can be obtained from Passenger Information Agents in stations.

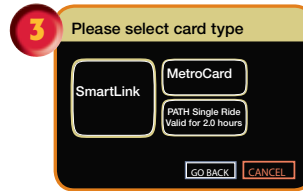
How to add Trips or an Unlimited Pass to the SmartLink Card at a PATH Vending Machine



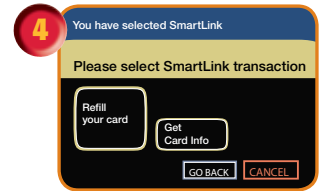
Press the "Start" button on the screen.



Press button for desired language.



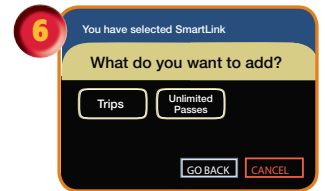
Press the "SmartLink" button.



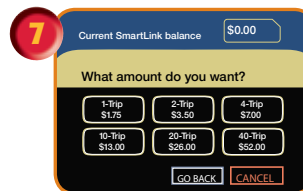
Press the "Refill your card" button.



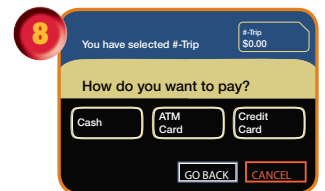
Place SmartLink Card against center of target.



Select the product you wish to add – Trips or Unlimited Passes.



Select number of Trips or type of Unlimited Pass.



Pay using cash, debit/ATM card, or credit card.



Place SmartLink against center of target a second time to receive Trips or Unlimited Pass purchased.



To enter PATH, place SmartLink Card against center of target on turnstile.

Frequently Asked Questions

How do I get a SmartLink Card?

You may order a SmartLink Card online at PATHSmartLinkCard.com, or through the mail by submitting a PATH SmartLink Card Application. Forms are available from in-station brochure racks or from any Passenger Information Agent.

You may also purchase a pre-loaded 10-trip SmartLink Card from in-station dispensers for \$18 (\$13 for trips, plus a \$5 card fee). Dispensers are located at all five PATH terminal stations (33rd Street, World Trade Center, Newark, Hoboken, and Journal Square) as well as Newport and Exchange Place. World Trade Center, 33rd Street, and Journal Square all have an additional dispenser that sells the SmartLink Card with no pre-loaded trips for the \$5 card fee. These dispensers accept CASH ONLY.

Newsstands at PATH terminal stations sell a pre-loaded 20-trip SmartLink Card for \$31 (\$26 for trips, plus a \$5 card fee).

When do Trips or Unlimited Passes on the SmartLink Card expire?

Trips loaded onto a SmartLink Card do not expire and can be used as long as the card is kept in good working condition. Unlimited Passes are valid from the first day of use until their expiration date.

What is Automatic Replenishment?

Automatic Replenishment is a free, optional service for your SmartLink Card that will charge your debit/ATM or credit card automatically. You can choose a 20- or 40-Trip option or a 30-day Unlimited Pass, and it will load onto your SmartLink Card without having to go to a vending machine. When the SmartLink Card balance reaches five remaining trips or five remaining days, it will reload the option you chose, automatically. Enroll in Automatic Replenishment online at PATHSmartLinkCard.com.

Can I use commuter benefits with the SmartLink Card?

Any commuter benefits credit/debit card or stored value card may be used at PATH vending machines to add Trips or an Unlimited Pass to the SmartLink Card. The SmartLink Card itself may be purchased online at PATHSmartLinkCard.com. Customers who receive benefits vouchers should ask their benefits provider whether they can switch to a credit/debit card or stored value card.

Why register the SmartLink Card?

Only registered SmartLink Cards are eligible for the replacement of any unused Trips and Unlimited Passes if the card is lost or stolen. To register the SmartLink Card, visit PATHSmartLinkCard.com and click on the "Register Full Fare SmartLink Card" link. Cardholders may also pick up a PATH SmartLink Card Application Form (available at all PATH stations), complete the registration section, and return the form to us. PATH respects the privacy of its customers and does not sell any of the personal information collected.

Note: All Senior SmartLink Cards are registered automatically.

What happens if the SmartLink Card is lost or stolen?

Registered SmartLink cardholders should call PATH immediately at 1-800-234-PATH/7284 and follow the prompts for the SmartLink Card. Hours of operation are weekdays, 9 a.m. until 5 p.m. All other times, please leave a message. We will replace the unused Trips and Unlimited Passes recorded in our system at the time the card was reported lost or stolen. A \$5 fee applies.

Port Authority Trans-Hudson Corporation
Transportation Customer Service
PO Box 6300
Jersey City, NJ 07306-6300

1-800-234-PATH/7284
panynj.info/path
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